

Welcome to L Skate!


At L Skate, our passion for skating is what sets us apart. We teach to all levels and disciplines, offering group and private lessons for both kids and adults. We also host monthly activities for our members. More than just a skating club, we are a community dedicated to sharing our love for skating with you. We believe in systematic, level-based teaching with a focus on safety and technique.

Established in London in 2018 as LondonSkateLife, L Skate is now a globally recognized community with locations in Oxford, Madrid, and beyond.

Please review the following Terms and Conditions for our activities. By participating or becoming a member, you agree to these terms and understand how we operate and book classes.

Safety Recommendations


- **Bring Your Own Equipment:** Skates and protective equipment are not supplied by L Skate. We strongly recommend that adult students wear full protective gear, including a helmet, knee pads, elbow pads, and wrist guards. For kids, wearing protective gear is mandatory in all our classes. Safety is our priority.
- **Hydration:** Always bring water to stay hydrated during sessions.
- **Regular Attendance:** Skating is a sport that requires consistency. We recommend attending at least 1–2 classes per week to improve your understanding, build muscle memory, and balance.
- **Weather:** In one of the rainiest cities, we cannot cancel classes due to rain. We will go to a cover shelter spot. We will notify you of the covered location more than 3 hours before class time through our WhatsApp groups. Check the group class schedule for location details.
- **Level Check:** Check your skating level before attending any class or lesson. You can find detailed level information on our website, through your GoTeamUp account (on-demand), or by watching instructor videos that outline the required skills for each level. If unsure, send us a video of your skating, and we'll recommend the appropriate class for your level.


 **Account Creation:** To book all our learning services like Group Classes, Private Lessons, Events, Open Sessions, Freeclass, Freedays, or L Streets, you need to Create an account on our platform – Go Team Up – then purchase the corresponding pass for each learning service. Additionally, you will have access to more information such as invoices, payments, referrals, on-demand level videos, an events calendar, forms, and waivers.

In the club, we offer 4 Learning Services: Group Classes, Private Lessons, Open Skate Sessions and Membership Events (like Freedays, LStreets, Workshops and Trips)

● Group Classes: Weekly classes for different levels, locations, and times. We offer classes for kids (ages 7–14) and adults (ages 14+)

 [GTU Account > Learning Services > Group Classes \(schedule\)](#)

 **Purchase a Group Class Pass:** You can use a class pass to attend any scheduled group class. Attendance is subject to space availability (ratio). All payments are processed online. Check our monthly schedule for the current month, and based on your availability, choose the pass that suits your needs. Check the conditions of each pass below. Prices are available online: Booking Software and Website.

 **Choose Your Class:** Based on your Schedule, age group, level, and location, you can book your classes.

- *View Registration Options* to book individual classes
- *Begin a new reservation* to book multiple classes consecutively.

*After booking, you'll receive an email confirmation and be added to the instructor's list and class WhatsApp group. Instructors also follow a **5-hour cancellation policy**. If the class is cancelled by the instructor, students will receive automatic credit, and those affected can request a **1-week extension** to their pass. If fewer than 3 students are booked, the instructor may cancel the session, as it is not viable to hold the class.*

✗ Student Cancellation: If you book a class but cannot attend, you must cancel at least **5 hours** before the class starts via your account:

Cancel a Specific Class


➔ [GTU Account > My Account > Registrations > View Class > Leave Class > Yes](#)


Cancel a Reservation of classes


➔ [GTU Account > My Account > Reservations > Details > Cancel Reservation > Cancel Reservation](#)

If you cancel in time, you'll receive class credit to use later. However, we will not extend your pass for missed classes, as the expiration period was accepted at purchase. Failing to cancel within 5 hours means no refund or credit, as resources have already been allocated for the session. This also impacts other students, as our classes rely on a limited student-to-teacher ratio. For morning classes, cancellations must be made by the night before.

Pass Conditions


 **Active Pass:** Passes are valid from the purchase date and expire after the designated period, with 1-month passes including 42 days. Passes are active for a set number of classes within a specific timeframe. An active pass for group classes or private lessons grants you access to discounts from sponsors and entry to exclusive membership events.


 **Extensions Policy:** Extensions are granted only if no alternative classes are available within the same week. To request an extension, email londonskatelife@gmail.com after cancelling a class. Passes can be paused if you experience an injury and reactivated when you resume.


 **Cancellation Importance:** Cancelling at least 5 hours before the class is crucial for receiving a credit and allowing other students to fill the slot due to class capacity limits.


Pass Usage: Smaller pass packs are recommended to avoid unused sessions and ensure you make the most of your purchased classes. Consistency is key to learning, and we encourage students to attend classes twice a week for optimal progress. This is why passes are set to expire after 42 days—motivating the students to use their pass but providing enough extra time for managing their time- If you are frequently unable to attend, we recommend choosing a pass that better fits your availability. For more information or any specific info, feel free to contact us at londonskatelife@gmail.com


*Use **10-OFF** the discount code provided in the T&C for a reduced rate on your first learning service.*


 **Private Lesson:** Schedule lessons One-on-one instruction with an L Skate instructor for personalised learning.


 **Purchase a Private Lesson Pass:** Visit *GTU Account > Learning Services > Private Lessons (appointments)* You can choose between 1, 2, or 3 students and select a lesson duration of either 60 or 120 minutes, or book skating parties, as you prefer. The base price is £55 for 1 student and 1 hour. Prices increase for additional students or extra time. We are cashless, and passes are valid for 6 months from registration. By purchasing and booking a lesson, you agree to these terms and conditions.

 **Type of Private Lesson:** Private lessons are organised by Kids or Adults. It is crucial to select the correct option because any lesson involving a kid requires a specialised instructor. If you are booking a lesson that includes a kid (e.g., 1 adult and 1 child), you must select the "2 Kids" option. This ensures that a qualified instructor for children is assigned. Availability will vary based on the filters you apply, which can include location, instructor, or type of private lesson (Kids or Adults).

 *GTU Account > Private Lessons > Private Lessons (appointments)*


 **Find the perfect time:** After choosing the right type of lesson, click the red "BOOK NOW" button, so the system will display available slots based on your selected filters. Pick the best day and time that suits you. Review the details to ensure they are correct (date, overview, instructor and spot), then click "Book Now" to confirm your booking. This will send a direct message to our instructor through our software. Once your lesson enquiry has been accepted by our team, we will contact you by whatsapp/text to coordinate the private lesson details.


 **Details:** All lessons take place at outdoor locations. In the event of rain, lessons are moved to a sheltered area; classes are not cancelled due to weather but you will be able to manage this through a direct contact with our instructor. *Due to high demand, we recommend booking at least 15 days in advance to secure the best slots. If you can't find a suitable time, try another date or location, or contact us for assistance.*

 **Cancellation Policy:** You can cancel up to 24 hours in advance through your account to receive a credit for future use. Cancellations made less than 24 hours before the lesson will not be refunded or credited. If the instructor cancels on short notice, less than 24 hours, you will receive a full refund and a discount code for an extra lesson.

 [GTU Account](#) > [My Account](#) > [Registrations](#) > [View class](#) > [Cancel appointment](#) > [Yes](#)

Use **10 OFF** the discount code provided in the T&C for a reduced rate on your first private lesson.

 **Open Skate Sessions:** Informal skating time in an indoor hall for self-practice and socialising. *(Only available for L Skate Oxford)*

 **Membership Events:** Includes Freeday Group Class (monthly unique topics), L Streets (guided city skating by skill level), Special Events (guest skaters and alternative events), and annual Trips (exploring new cities and local skating).

 [GTU Account](#) > [Events](#)

Referrals: We value your referrals to friends or colleagues. For each successful referral where the recommended person purchases a pass, you'll receive £5 credit in your account.

Newsletter: You will receive a monthly newsletter with club updates if you have an account with us. If you prefer not to receive it, contact us to remove from the list.

Report: All of our group class reports and photos are posted by our instructors after each session so you can review what you practised during the class. You will also have access to view other classes at your level as well as the "Specials" group if you meet the minimum required level, which is LS2 Intermediate.

Levels: In skating, there isn't a standardised guide to levels like in martial arts or language schools, detailing the duration and content of each level. Each skate school has its own approach. We provide our own guide based on what we consider important for understanding your current level. A student's self-assessment might not always match their actual level due to factors such as prior skating experience, type of skates, previous fears, falls, injuries, or current physical activity, which can impact progress both positively and negatively.

 **GTU Account > On Demand**

Your First Time: If you have never tried skating we recommend you to start at LS0 (First Timer), no exam is required, just bring your skates or rent them at Slick Willies Skate Store and enjoy the class. Remember you can come to this class for FREE. Use **100-OFF** to purchase 1 Group Class for FREE instead of £30.

Fundamentals: We teach general skating techniques across four levels: LS1 (Beginner), LS2 (Intermediate), LS3 (Advanced), and LS4 (Expert). To enter, students must pass a level exam. Submit a video of your current skating skills to londonskatelife@gmail.com for evaluation and certification.

Specials: We teach specific disciplines from LS2 Intermediate. You will have access to specialise your skating into slalom, speed skating, wizard, marathon, urban, slides, steps, skatepark, rollerdance. Each franchise will provide different specials. If you have any suggestions, email us.

Welcome back: If you are returning to our classes after more than 3-month break, you must attend a lower-level group for a minimum number of classes to refresh your skills.

Skating is a Sport that requires a minimum of weekly practice, at least 2 hours. Lack of physical conditioning and absence of practice between classes may not meet LS expectations for achieving each level. We are motivated to practise after each class to consolidate the learning and develop the right muscles and balance towards achieving the level goals.

Liability Insurance London Skate Life (LSkate) maintains insurance coverage for injuries and accidents that occur during official skating classes. However, skating involves inherent risks, and LSkate cannot be held liable for personal injury sustained during classes. This insurance does not extend to membership events or injuries beyond our control..

Data Protection We protect your personal information and use it solely for club-related purposes. Detailed information on how we handle and protect your data is provided in our Privacy Policy.

DBS Checks To ensure the safety of all students, especially vulnerable ones, all our instructors are DBS-checked.

Parental Consent: We may take photos and videos during our classes to monitor student progress. By accepting these terms and attending classes, you consent to the use of these images, including those involving your child, in our posts. For privacy, we blur faces or use face stickers (e.g., 😊) in these posts. If you prefer not to appear in photos or videos, please inform the instructor or us as soon as possible

Contact Information For any questions or concerns, please contact us at:
londonskatelife@gmail.com.

Acknowledgment of Risks By participating in our classes, you acknowledge and accept the inherent risks associated with skating. You agree that LSkate is not responsible for any injuries or accidents that may occur.

We reserve the right to update these T&C and will notify members of significant changes via their account.

